



TeamSTEPPS® for MRC, ESAR-VHP, DMAT and Other Volunteer Disaster Response Groups

TEAMSTEPS® PROGRAM OVERVIEW

Team Strategies and Tools to Enhance Performance and Patient Safety (TeamSTEPPS®) was developed through a collaborative effort between the Agency for Healthcare Research and Quality and the Department of Defense. It is an evidence-based teamwork system designed to improve healthcare quality and safety by enhancing communication across and amongst teams that provide care to patients. The system includes a variety of tools that can be easily adapted to any healthcare setting. Video vignettes are included to reinforce the importance of the information presented and provide the audience with real-life scenarios to learn from.

THE NEED

Findings published in the Institute of Medicine report "To Error is Human: Building a Safer Health System" estimates 44,000 Americans die each year as a result of medical errors. The Joint Commission reports 70% of all sentinel events are due to poor communication. TeamSTEPPS® was developed as a result of 20 years of research to address this issue.

Due to the program's high success rate in the institutional setting, Yale New Haven Center for Emergency Preparedness and Disaster Response, funded through CDC CPHP, has adapted the TeamSTEPPS® program for episodic disaster response teams (e.g., Medical Reserve Corps, Emergency System for Advance Registration of Volunteer Health Professionals, and Disaster Medical Assistance Teams). TeamSTEPPS® indirectly impacts patient safety through communication by providing training to response teams deployed who may never have worked together before in a high-stress environment.

TARGET AUDIENCE

- ▼ Anyone who is part of a medical disaster response team (e.g., physicians, nurses, technicians, and emergency medical services)

MODALITY

- ▼ Introductory-level Instructor-led 3 hour course
- ▼ 20 minute just-in-time training component for use in the field

COMPETENCIES/CAPABILITIES

The TeamSTEPPS® curriculum is aligned with The Joint Commission National Patient Safety Goal #2, Improve the Effectiveness of Communication.

For more information, please contact us:
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